

# **USER MANUAL**

Cell

# 1. DESCRIPTION

The DA-GEN® is an innovative water treatment system and additional an intelligent pool controller. The DA-GEN® combines Hydrolysis with Electrolysis with a low mineral content.

The Hydrolysis produces free radicals and other oxygen compounds like ozone, peroxide and persulfate. All these oxidants destroy organic substances and pathogens in the water. Free radicals are the strongest oxidants we know. They oxidise and decompose in a few seconds. To guarantee a safe residual disinfection the DA-GEN® produces a very small amount of chlorine. In combination with Dryden DAISY® we need a very low mineral content of 1 to 2 kg MgCl<sub>2</sub> or NaCl per m³.

The DA-GEN® also controls all your pool equipment centrally. Thanks to WiFi you can check and control your pool system 24/7.



# Control panel



- Connection cell
- Gas detector connection
- 3 Main 230V connection
- 4 0N/0FF switch



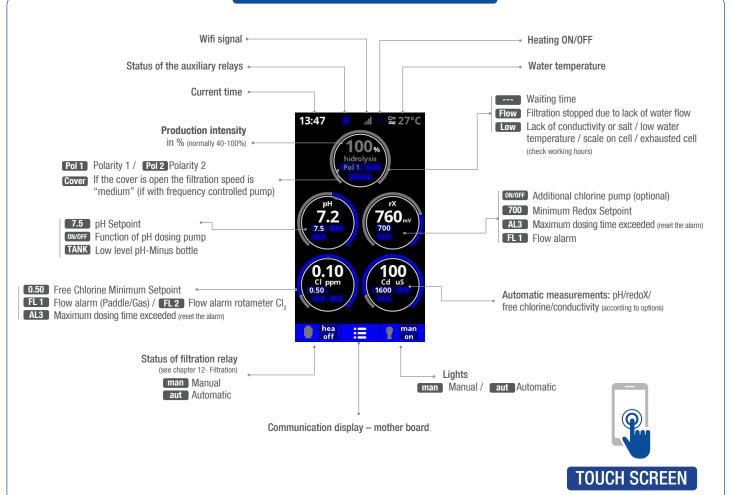
- 5 4 Amp fuse for panel and cell
- 6 4 Amp fuse relays



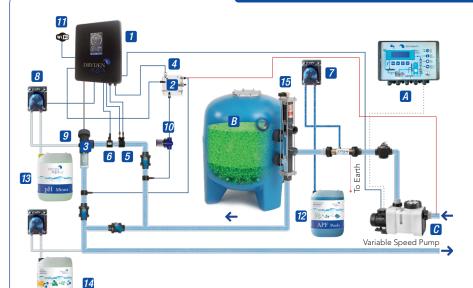
- 2 Gas detector connector
- 3 Cell connector
- 4 Cell housing
- Gas detector (internal)¹

<sup>1</sup>Except DA-GEN 150

# 2. MAIN SCREEN



# 3. SYSTEM INSTALLATION



#### **Electrical consumption**

Use of a 13 Amp time delay circuit breaker is recommended for private devices and a 16 A breaker for public devices. In case of sharing the power supply with other devices please consult a technician in order to dimension a correct installation.

Product	Maximum consumption	Product	Maximum consumption
DA-GEN 24	90 W	DA-GEN 240	680 W
DA-GEN 45	125 W	DA-GEN 360	1000 W
DA-GEN 90	180 W	DA-GEN 500	1020 W
DA-GEN 150	175 W	DA-GEN 750	2880 W
Privato		Public	

Public



A External pump controller\*

ACO

- B Filter with AFM®
- **C** Filter pump
- 1 Control Panel
- 2 Free chlorine cell with rotameter
- 3 Cell

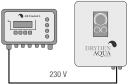
(always in vertical position if installed without paddle flow switch  $m{6}$  )

- 4 pH probe
- 5 Redox probe and/or conductivity probe

- 6 Paddle flow switch and temperature module
- 7 APF® dosing pump
- 8 pH dosing pump
- 9 pH injection
- 10 Prefilter
- 11 Wifi module (see chapter 15)
- 12 APF® (not included)
- pH-Minus (not included)
- 14 If Outdoor pool: ACO® (not included)
- 15 Besgo valve (not included)



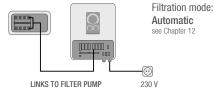
\* Filtration control by external timer

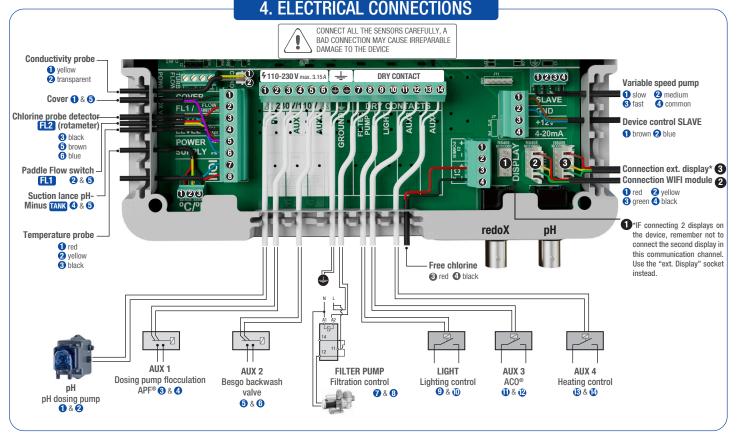


Filtration mode: "Manual/0N"



\* Filtration control by internal timer





# 5. INITIAL WATER ADJUSTMENTS

# Water adjustments

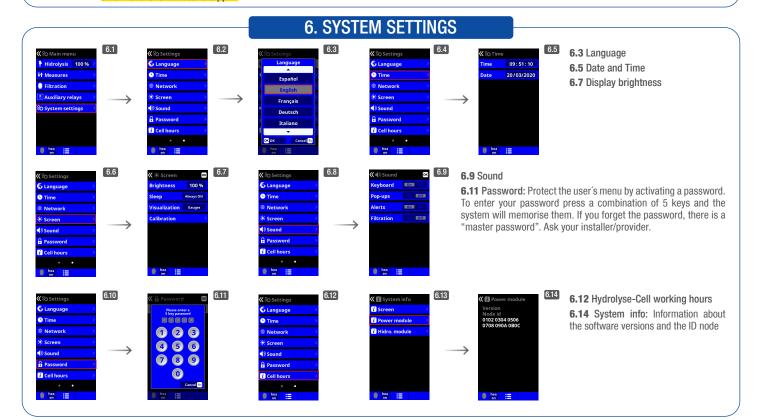
- 1 Adjust the alkalinity between 100 and 200 ppm.
- 2 Adjust the pH to 7.5.
- 3 Adjust the chlorine between 0.1 and 0.5 ppm.

Attention: Let the system run 24 hours before calibrating and make sure to have a free chlorine level of at least 0.3 ppm!

# Adding activator/salt to the water

- We recommend to add 1 to 2 kg of magnesium chloride (MgCl<sub>2</sub>) or normal salt (NaCl) per m<sup>3</sup> of water. The TDS should be at around 1200ppm. It is recommended to mix them, for example in a ratio of 1:1 to 1:3 (MgCl<sub>3</sub>:NaCl).
- 2 Add the magnesium chloride or salt directly to your swimming pool and let the system run.

In outdoor pools it is necessary to use ACO®.





Paddle flow switch. Stops the hydrolysis and the dosing pumps if there is no water flow.



9.1

Connect as shown in the image and contact your installer for activation.

# 8. SUCTION LANCE (pH BOTTLE)



pH-Minus bottle

A&A

Connect the suction lance. The installer/provider should be contacted to activate the sensor.

# 9. HYDROLYSIS



9.1 Hydrolysis: Programming of hydrolysis functions



9.2 | evel: Hydrolysis - Desired disinfection production (Always 100%).

Boost has no effect, leave as off.

1.5 g/l

9.3 Mode: If the device has Free Chlorine and redox probes, choose the parameter that controls the cell's chlorine generation.

9.3







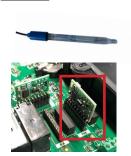




- 10.1 Measurements: Adjustment of setpoints and measuring probes.
- 10.2 Setpoints for each measurement.
- 10.3 Setpoints:

pH: 7.4-7.6; redox: 600 - 800 mV; free chlorine: 0.1- 0.5 ppm; conductivity: ~ 2000 µS/cm

## 10.1 pH Calibration



pH module

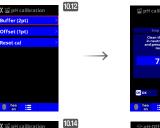
Check if the chip is plugged in correctly and if the green LED is blinking.

(PH/RX label on the left side)

Temperature module













10.11 Calibration of pH probe: Recommended at least every 2-3 months during the usage season. Calibrate it always first with the Buffer (2pt).

> 10.12 Calibration with buffers (buffer pH7 / pH10 / neutral): Follow the instructions that appear on the display.

10.14 Manual calibration: Allows manual adjustment of the probes - only recommended to correct small deviations in the readings.

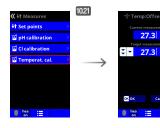
> 10.15 Without removing the probe from the water, use the **up/down** arrows to adjust the reading so it matches your reference value (photometer or other measurement).

## 10.2 Temperature calibration









10.22 Temperature calibration: To set the difference between the measured value of the probe and the actual temperature, use the up/down keys. Set to the actual temperature of the probe and press **OK**.

# 10.3 Free Chlorine calibration

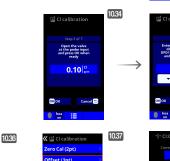
10.32

Free Chlorine control 1031 Free Chlorine probe 1 red 4 black 2000 Chlorine probe detector (3) black FL2 (rotameter) 6 brown

If using a Variable Speed Pump, calibrate the probe using the lowest filtration speed



Check if the chip is plugged in correctly and if the green LED is blinking CL label facing down)





to have a free chlorine level of at least 0.3 ppm free chlorine! 10.31 Calibration of the Free Chlorine probe:

Let the system run 24 hours before calibrating and make sure

10.35

Recommended at least every 2 to 3 months 10.32 Calibration with buffer (photometer DPD1): Follow the instructions in 7 steps that appear in the display.

10.33 Step 1 of 7 - Calibrate Cl at 0 ppm (offset): Close the water flow through the probe and wait for 5 to 60 min until the reading is close to 0. Press OK

10.34 Step 3 of 7 - Calibrate CI: Set the water flow to the correct rate of 80-100 litres/hour. Wait for 1 to 10 min until there is a stable ppm reading. Press OK.

10.35 Step 5 of 7 - Establish the real ppm values with the up/down keys according to your DPD1 (free chlorine) value. Press OK.

10.36 Step 7 of 7 - If this screen is not shown repeat the calibration process.

10.38 Manual calibration: Open the water flow and set the flowmeter (rotameter) to the correct flowrate (50-100l/h). Wait until the current level is stable. Set the chlorine level with the up/ down keys, manually (use a manual DPD1 test kit). Press **OK** when value is correct.

# 10.4 Redox Calibration

The redox value shows the oxidation/reduction potential and is used to determine the sterility of the water. Adjusting the ideal redox level (setpoint) is the last step in the system start up sequence.









10.41 Calibration of the redox probe:
Recommended at least every 2 to 3 months.

10.42 Calibration with buffer (buffer solution 465 mV): Follow the instructions that appear on the display





Check if the chip is plugged in correctly and if the green LED is blinking.
(PH/RX label on the left side)





**10.44** Manual calibration: Not recommended!

# Optional Conductivity probe

Metering and control of the conductivity of the water in  $\mu S$ 

Attention: Use only gold redox probes!







10.5 Conductivity calibration

10.51

**10.51 Calibration of the Conductivity probe:** Recommended every month during usage season.

**10.52** Calibration with buffer (buffer solution 1413  $\mu$ S/ 12880  $\mu$ S/ neutro): Follow the instructions in 7 steps that appear in the display (screen 4.24 corresponds to step 1).

10.54 Manual calibration:

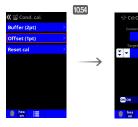
Not recommended!



Check if the chip is plugged in correctly and if the green LED is blinking (CD label on the left side)

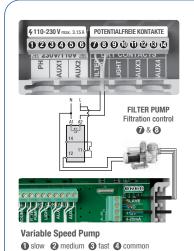
1000 TDS  $\approx$  1800  $\mu S$ 







# 11. VARIABLE SPEED PUMP











- **11.1 Variable Speed Pump:** To install a Variable Speed Pump contact your installer.
- **11.2 11.5** After connecting the pump, each filtration period can be assigned a different speed

F: fast, M: medium and S: slow.

See chapter 12 - Filtration

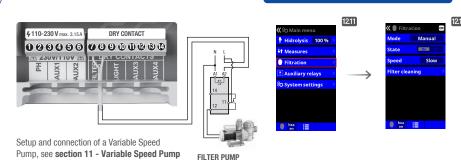
**11.5** Filter cleaning: To backwash the filter with a Variable Speed Pump use the fastest speed.

See chaper 13 - automatic backwash

Please see the wiring schemata in the appendix!

# 12. FILTRATION

# 12.1 Manual mode



#### Only with an external pump controller unit

### 12.11 Filtration:

Configuration control of the filter pump. To set, select Filtration and confirm by pressing **OK**. The mode selection is done in Mode line with the **plus/minus** keys.

#### 12.12 Manual:

Manually turns **ON/OFF** the filtration process. No timing or additional functions. The State (Status) line indicates whether the filtration pump is **ON**.

Filter Cleaning: See chapter 13

### 12.2 Automatic mode

#### Without an external pump controller unit

# Mode Auto 1 00:00 10:00 2 10:00 18:00 3 18:00 23:59 5 Speed 1 5 2 M 3 S Filter cleaning Auto Auto 1 00:00 10:00 3 18:00 23:59 Speed 1 5 2 M 3 S

#### 12.21 Automatic

In this mode the filtration is controlled by up to 3 timers.

#### We highly recommend to run your system in a 24/7 mode with a variable speed pump.

For example: During the night time (6:00 until 24:00 & 0:00 until 10:00) in low speed, during day time (10:00 until 6:00) in medium speed.

To set the ON/OFF times select with the up/down keys in the timer line you want to change (1-3).

The **plus/minus** keys open the selected start time field. Set the time with **plus/minus** keys. Scroll with the **up** key to the minute field and set it up with **plus/minus** keys. To confirm press **0K** and to cancel press **return/escape**.

Backwash: See chapter 13

## 12.3 Heating mode



**12.31** Heating: This mode acts equally to the automatic mode, but besides it includes the option to work on a relay to control the temperature. The system works with a hysteresis of 1 degree (example: the setting temperature is 23° C, the system will activate itself when the temperature goes below 22° C and will not stop before it passes 23° C).

Use the plus/minus keys to set the desired temperatures

Clima OFF: The heating only works within the set filtration periods.

Clima ON: Keeps the filtration working when the filtration period is finished if the water temperature is below the setting temperature.

\* Note: Mode only visible if the temperature probe is installed and/or heating is activated in the "Installer Menu".

# 13. AUTOMATIC BACKWASH



13.1

13.1 Backwash Mode with Besgo Valve: The DA-GEN is configured for automatic backwash with Besgo. Use AUX 2!

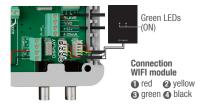
Mode: Choose AutoStart: Choose starting time

Interval: Set backwash time in seconds (Recommendation: min. 240 seconds with AFM®, min. 300 seconds with Sand)

• Freq.: Choose frequency (at least weekly)

#### LIGHTING 14.1 Lighting 14.1 14.2 Manual Mode (ON/OFF). You can activate 789000000 000000 the light also by pressing the short cut. You can set a timer, after that the light will go out. 14.3 Automatic Mode: Switches lights according to timer settings. Additional you can switch the lights on by pressing the Shortcut button 14.4 14.5 14.5 LED spotlight: In case of installallation of RGB LED lights in the pool, you can change the color of the lights in the pool. Select the length of time in seconds in Pulse length and then press Next Program option LIGHT to apply the pulse. Refer to your LED spotlight manual to set its different Lighting control colors. A & D

# 15. WIFI SETTINGS





### Installation Advice- Connecting the WIFI to the DA-GEN

Open the WIFI box and unscrew the cables in the box. Put the cable through the cable hole at the DA-GEN controller box and plug it in. Connect the cable then again in the WIFI box and close it Do not remove the cables from the plug!









**15.1** Internet: Once the WiFi module is connected, restart the unit. The internet option will appear in the settings menu.

15.2 WiFi: Select WiFi to scan the available networks accessible to the module. The search will be done automatically.

15.3 Select the desired network accessible to the WiFi module.

**15.4** Enter the password in the pop-up keyboard. Scroll up and down with the **up/down** keys and left to right with the **plus/minus** keys. To select a letter press **0K**.

**15.5** Enter AP: If you do not find your Network in the automatic mode, then you can enter the network name manually. Check first if the network works on other devices.

**15.6** Status: Check the status of your connection.

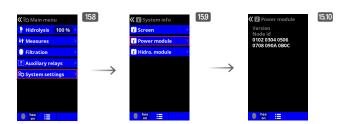
15.7 Test connection: Check if your connection has been successfully established.

Once the WiFi module is connected to the network with both lights **ON**, enter in www.DA-GEN.com. Access the Register option and enter all the data requested.

15.10 - 15.13 The system node ID that you will need for the registration progress is located under System settings > System info > Power module

Upon completion of the process, you will have total control of your pool, will be able change parameters such as setpoints, filtration hours and turn ON/OFF any auxiliary relays.

Attention: If the DA-GEN was once registered at vistapool.com it needs to be removed there by the manufacturer before you can register it at DA-GEN.com. Please contact your dealer.





# **17. COVER**







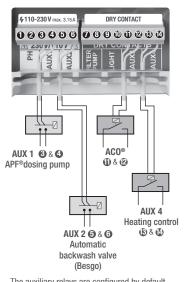
**17.1** Cover: If the DA-GEN is runned with a frequency controlled pump and if it is connected to the pool cover, the filtration speed will automaticly go to «medium» when the cover is opened. (Please check the filtration speed in Chapter E). Set the Reduction value to 0%!

How to install: If the cover is open, the contact has to be closed and vice versa

EN

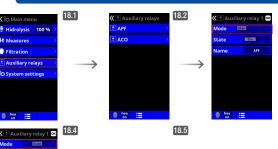
7

# 18. AUXILIARY RELAYS



The auxiliary relays are configured by default. If you want to reassign the relays for other accessories, you must access the "Service Menu".

Contact your authorised installer.



18.3

**18.2** It is possible to control up to 4 extra auxiliary relays (water attractions, dosing pumps, etc).

In default setting you will only see two available relays: APF® and ACO®: (AUX 1 and 3). AUX 2 is reserved for the Besgo Valve and AUX 4 for the heating and therefore not shown here. If you do not have a heating, you can deactivate it (Chapter C & D in the service manual) and you will get a additional free relay (AUX4).

18.3 Manual mode (ON/OFF).

**18.4** Automatic mode: **ON/OFF** according to a timer that adjusts the start and end of the program. The timers can be configured with a frequency.

**18.5** Timer mode: Working time is programmed in minutes. Each time the Shortcut on the front panel is pressed, it will start up and run for the programmed time. This function is recommended for timing of air pumps of spas.

**18.7** Rename relays: It is posible to rename each auxiliary relay to suit the use you want to assign. By pressing the **plus/minus** keys, a pop-up keyboard will appear. Scroll up and down with the **up/down** keys and left to right with the **plus/minus** keys. To select a letter press the **0K**.

# 19. MAINTENANCE

# Monthly checks

SALT CONCENTRATION:

~1200 ppm TDS

~2000 µS/cm

HYDROLYSIS CELL: Visual inspection to detect incrustations.

# Cleaning the Cell

If necessary, carry out a monthly visual inspection. To clean the cell:

- 1 Stop the system and close the valves
- 2 Place the cell for no more than 10 min. in 3% hydrochloric acid or put it for 2 to 4 hrs in normal vinegar or take a high pressure cleaner.
- 3 Once the incrustations have softened remove with a hose to complete cleaning the cell.

DO NOT USE METALLIC OR SHARP OBJECTS TO REMOVE INCRUSTATIONS. Scratching the edges or surface of the cell will make it vulnerable to chemicals, deteriorate the cell and invalidate the guarantee.

# **General maintenance**

- 1 The pool must be vacuumed as usual and the skimmers emptied whenever necessary.
- 2 FILTER BACKWASHING: At least once every week for 4 to 5 minutes.

  VERY IMPORTANT: Make sure the cell is off while cleaning the filter. If the system controls the filtration pump, use the option "backwash" of the programmed filtration mode. See chapter 13 automatic backwash
- 3 Check regularly the level of your pH and APF® bottle to prevent the dosing pump from running dry.
- 4 pH / Redox / Conductivity probes: The probes must be cleaned and recalibrated every 2 to 3 months. To clean the probe insert in electrode cleaner. After each clean the probes must be re-calibrated.

Attention: the probes should never dry out and must be kept wet if stored (when emptying the pool for winterising, make sure to store the probe head in water).

#### Blank display

- · Check if ON/OFF switch is illuminated.
- Check the connection wire between display and motherboard.
- Check the 3.15 A fuse of the device it could have tripped due to overload.
- Check the power supply 230V/50Hz.
- If the problem persists contact TECHNICAL SERVICE

# Hydrolysis does not reach the setpoint value

- Attention: At 1200 TDS, 50 80% and the warning "LOW" is normal
- Low water temperature.
- · Check the salt concentration (TDS) in water.
- Check the cell status (it may be incrusted or calcified).
- Clean the cell according to the instructions in section 19.
- Check that the cell is not worn out (remember that the cell is guaranteed for 5,000 hours, approx. 2-3 years of summer usage).

#### oblaring proba and colibrate it

Excess of chlorine in the water

If your system includes automatic Redox control, check the Redox setpoint value.

- If your system includes free chlorine measurment, adjust the setpoint value.
- · Check redox probe and calibrate it if necessary.
- · Check the free chlorine probe and calibrate it.

Lower hydrolysis cell intensity.

Reduce it by 50 to 100 mV.

#### Cell incrusted in less than 1 month

- Very hard waters with a high pH and total alkalinity: balance water adjusting pH and total alkalinity.
- Check to ensure that the system automatically changes polarity approximately every 300 minutes.
- Consult with our technical service to consider accelerating the polarity change (auto-cleaning). WARNING: Accelerating the polarity change decreases the cell life (5,000 hours) proportionally. Don't go below 200 minutes!
- If the crust is not foaming when in contact with acid, it might be Struvite. In this
  case do not use anymore MgCl., use only NaCl.

#### Free chlorine level doesn't reach the setpoint

- Increase the filtration hours to 24 hours
- . Increase the hydrolysis level (to 100%).
- Increase the salt concentraion (TDS) in the water. Setpoint app. 1200 ppm.
- In an outdoor pool: Add ACO® to the water.
- Check if the reagents in test kit are in date.
- Check if the temperature or number of users has risen.
- If you want a higher chlorine level you have to increase the salt concentration.
   Attention: Higher risk of corrosion!

# Alarm AL3 and pH dosing pump stopped

- The maximum dosing time (standard 999 min.) is accomplished and the pH-Minus dosing pump stops in order to avoid the acidification of the water.
- Delete the message and restart the metering. Do the following verifications in order to preclude errors on the device: Verify if the pH probe reading is correct (if not, calibrate the probe or substitute it with a new one); Verify if the acid/base reservoir is full and if the dosing pump is working correctly; Verify the variable speed of the dosing pump.

## Hydrolysis display shows FLOW

- · Check gas and paddle flow detector cable.
- Clean for incrustations of the paddle flow detector at the top of the cell housing.
- · Check to see if system is free of air (gas detector must always be submerged).

#### Rust on metallic components in the pool

- Metallic elements lack standardised earth connection. Contact an electrician to solve the problem.
- Rusted components are not stainless steel (minimum 316/V4A/1.4571).
- . The salt concentration (TDS) is too high.
- Attention Stainless Steel parts must be cleaned regularly

### Polarity 1 reaches maximum intensity, but polarity 2 (auto clean) does not reach maximum intensity

- If the salt concentration is correct (1-2 kg/m³ MgCl, or 0.75 1.5 kg/m³ NaCl): The cell is reaching its end of life. As of this moment check the intensity every 15-20 days.
- When polarity 2 does not reach intensity of Polarity 1, we recommend substituting the cell for a new one if it happens during the summer period. If it happens during winter, change the cell before the next summer period.

#### Dosing pump is not working properly

- Check fuse on the right side of the dosing pump
- · Check (and change) the dosing speed
- Check electrical connections
- Check tubes and fittings for leaks

- Check if injection valve is blocked
- Check if suction lance/suction weight is blocked
- Check if error message «TANK» appears. If yes replace bottle, if not check the
  polarity of the suction lance or replace the suction lance

# 21. IMPORTANT NOTES



#### WARNING

Keep chemical levels in pool as instructed in this manual.

#### CLEANING FILTER

Very Important: Make sure the cell is off while cleaning/backwashing the filter. If the system controls the filtration pump, use the option "filter cleaning" of the programmed filtration mode. See section 5 – Filtration / Filter Cleaning of the General Installation Guide.

#### **VERY IMPORTANT**

Remember that the system needs some time to adapt to your pool (up to 14 days)!

# SECURITY

To avoid accidents, children should not handle this product unless supervised by an adult. Children should be supervised at all times when in or near a spa, pool or jacuzzi.

# HANDLING AND DOSING DANGEROUS CHEMICALS

Chemicals should be handled with extreme caution. When preparing acid, always add acid to water, never add water to acid, because very dangerous gases may be produced.

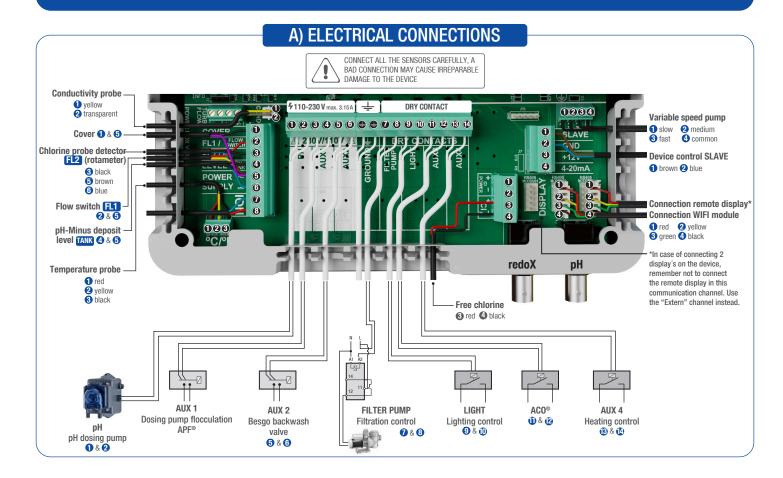


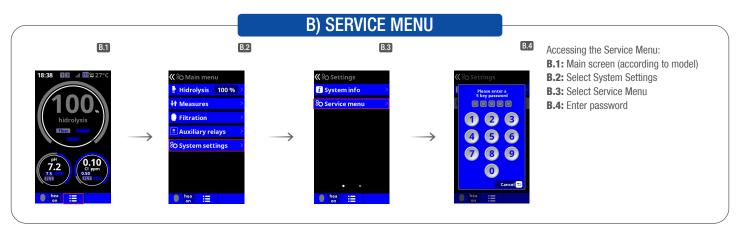
# $\mathsf{DA} ext{-}\mathsf{GEN}^{ ext{ iny B}}$

Dryden Aqua Generator SERVICE MANUAL

### **PASSWORD MENU INSTALLER:**

ASK YOUR SUPPLIER OR POOL BUILDER







**C.1** The 7 available relays can be hooked up to various predefined external devices being controlled by the unit.

# C) RELAY CONFIGURATION

C.2 The predefined functions are:\*

pH: Acid pH-pump.

Filter: Filtration pump.

Light: Pool lights.

AUX 1: APF®

AUX 2: Besgo Valve

AUX 3: ACO®

AUX 4: Heat pump or other heating device.

\* Recommended relay settings.

**Note:** "NO" will deactivate the predefined parameters and leave the relay available.

# D) SERVICE SETTINGS

Relay config.
 Relay c

D.2 Parameters related to external devices



 ${f D.2}$  Setting the polarity times. In the case of high alkalinity, the times in Hydro Pol 1 + 2 should be reduced.

# E) TYPE OF PUMP



**E.2** With the **plus/minus** keys, select the pump type connected to the system (the default is a standard pump type). The configuration allows the control of two different variable speed pumps (Variable Speed A or Variable Speed B). In case of a variable speed pump (A or B), establish the speed when the cover is closed, when the pool heating is connected and/or it controls a backwash filter (Besgo).

Type Variable speed B
Heating Default
Cover Medium
Backwash Fast

E.3

Consult the wiring-schemata in the appendix!

**E.3** Variable Speed Pump A (Hayward® or similar): During the filtration periods, the corresponding relay closes. The filtration pump opens and closes contacts depending on the speed:

Common + 1 – Slow speed

Common + 1 + 2 - Medium speed

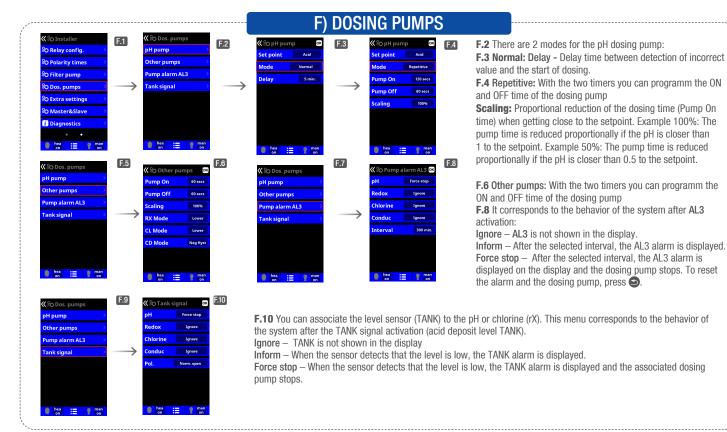
Common + 1 + 2 + 3 - Fast speed

Variable Speed Pump A B (Speck® or similar): During the filtration periods, the corresponding relay closes. It's necessary to connect a wire from the filtration relay to the common. The filtration pump opens and closes contacts depending on the speed:

Common + 1 - Slow speed

Common + 2 - Medium speed

Common + 3 - Fast speed



# **G) EXTRA SETTINGS**





G.2 Gas (0) - The FL1 alarm is only activated by cell's gas sensor (external flow switch annulled).

Siempre ON (1) - The FL1 alarm is never activated (invalidates cell's gas sensor and external flow switch);

Paddle (2) - The FL1 alarm is activated by external flow switch (gas sensor annulled).

Paddle or gas (3) - When both cell's gas sensor and external flow switch are connected, and either of them detects lack of flow, The FL1 alarm is activated. To connect the external flow switch use the FL1 terminal

Paddle + Gas (4) - When both cell's gas sensor and external flow switch are connected, and both of them detects lack of flow, The FL1 alarm is activated. To connect the external flow switch use the FL1 terminal

Paddle delay - Delay before FL1 is activated

H.3

**Relay control through flow detection** - Manage the FL1 alarm deactivation in case of lack of flow. Recommended option for floculant dosification or similar.

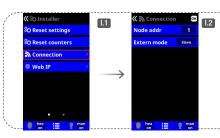


# H) COUNTERS

**H.2** Reset counters: There are two levels of working hours counters which log the working hours of the components and devices.

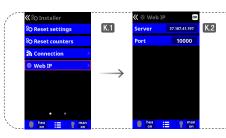
In this service menu the installer can reset the working hour counters on the first level (for example when a new cell is installed).

The second level of the working hour counters can only be accessed by the factory.



# I) CONNECTION

**I.2** Node addr: Used for the configuration of more than 2 user interfaces. For normal operation of the system, keep the value to 1 for this parameter.



# K) WEB IP

**K.2** Server control and connection port in case there is WIFI Module connected to the system.

For the proper functioning of the system, do not change the default values unless you receive a notice from your provider.